SHAILENDRA SINGH



TECHNICAL LEAD

**Software Development ~ Client Relationship Management ~ Team Management**

Extensive experience in executing full life-cycle development projects; ramping-up projects within time, budget & quality parameters, as per project management & best practice guidelines

Seeking challenging assignments in Software Development / Team Management with an organization of repute

**AN OVERVIEW**

* **A dynamic professional** with 11+ years of experience in Software Development, Client Relationship Management, Team Management & Project Management,
* **Conceptual Skills:** Ability to use information to solve business problems, recognizing problem areas & implementing solutions, selecting critical information, understanding organization's business model.
* **Communication Skills:** Ability to transform ideas into words / actions, credibility among colleagues, peers, and subordinates, presentation skills and spoken format, presentation skills; written / graphic formats.
* **Interpersonal Skills:** Mentoring skills, diversity skills; working with diverse people and culture, networking within the organization, networking outside the organization, working in teams; cooperation and commitment
* **Clients Servicing:** Providing effective resolution to customer queries related to production support and improving relationships with the customer by anticipating future requirements, thereby ensuring a positive experience
* Gained significant knowledge of PHP 5.0 (Drupal 7.0, WordPress, CodeIgnitor), MySQL 5.0, HTML, JavaScript, Ajax, JQuery, XML, CSS & LINUX
* **Apical in managing relationships** with clients, collaborating with them for achieving their strategic objectives by effectuating management controls and effectively handling processes to facilitate the required change
* **Experienced in complete** SDLC including requirement gathering & analysis, designing, testing, maintenance and support
* **Expertise in mapping** the requirements, custom designing solutions & troubleshooting for complex software & application problems
* Good analytical, communication skills, self-motivated, organizational and interpersonal skills in addition to productive working

**PROFESSIONAL EXPERIENCE**

**Since Nov’14 Eli Research India Ltd, Faridabad as Technical Lead**

**Apr ’10 –Nov’14 SDG Software, NOIDA as Technical Lead**

**Jul’08 – Mar’10 Synapse Communications, NOIDA as Sr. Software Engineer**

**May’07 - Jun’08 Caneum India Ltd, Gurgaon as a Software Developer**

**Feb’05 – Apr’07 Network Programs India Ltd, NOIDA as Software Consultant**

**Key Result Areas:**

**Applications Development & Maintenance**

* Interacting with the Client & System Engineering Team for requirements gathering & scoping; designing the solution for the product; managing the process setup and monitoring development
* Undertaking code review, debugging and troubleshooting the application; extending post go-live and application maintenance support to the client

**Highlights:**

**At SDG Software, NOIDA**

* Bagged **Best New Joiner Employee Award** for the **NBCU Tools Support Project**
* Played a vital role in encouraging team work & conflict and imparting training
* Received an additional projects basis excellent services, on-time deliveries of projects & team performance from clients
* Deftly freezed the scope, checked against scope creep and frequently monitored the deviations from project schedule

**OVERSEAS EXPERIENCE**

**On Site** Working Experience at **NBC Universal**, New York

**PREVIOUS EXPERIENCE**

**Jul’03 – Jan’05 Innovative Software, New Delhi as Trainee Programmer**

**TRAININGS ATTENDED**

* **Six Sigma and Green Belt (GB)**

**ACADEMIC CREDENTIALS**

* **MCA** from GSBA Gr.Noida, U.P Technical University with 74% in 2003

**IT SKILLS**

* **Operating Systems:**  LINUX, Windows98, Windows95, Win NT 4.0
* **Version Control:** GIT, SVN and VSS
* **DBMS/RDBMS:** MySQL 5.0, Oracle9i, SQL Server
* **GUI:** Developer 2000, FrontPage'98 and Dream Weaver MX.
* **IDE:** Edit Plus , Eclipse
* **Languages/Technologies:** PHP 5.0, HTML, AJAX, XML, Java Script, JQuery, Java(JDK 1.4), JSP , ASP
* **CMS:** Drupal 7.0 , WordPress
* **Framework:** CodeIgnitor
* **Site Tracker:** Omniture , Google Analytics
* **Bug Tracker**: Bugzilla, Mantis
* **Project Mgt. tool** Basecamp, Asana

**PERSONAL DOSSIER**

**Date of Birth:** 15nd February, 1974

**Address:** A-1272, G.D Colony Mayur Vihar Phase-3 Delhi

**(Please refer annexure)**

**ANNEXURE**

**Projects Handled:**

**AT Eli Research, Faridabad**

**Title: Southland National Insurance (http://southlandnational.com/**

Description: Southland National is a legal reserve life insurance company. The Company is authorized to write business in Alabama, Arizona, Arkansas, Colorado, Florida, Georgia, Kentucky, Indiana, Louisiana, Mississippi, New Mexico, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Texas and Virginia. Southland National Insurance Corporation is currently active in two lines of business, Advance Funeral Planning, marketing preneed and final expense products through funeral homes and related agents, and Supplemental Benefits, the administration of insured and employer funded dental and supplemental benefits plans.

**Role:**

* Development and Unit testing, client interaction, project documentation , team management

**Team Size**: 3 people

**Tools / Technology:** LINUX, PHP 5.0 and MySQL, codeignitor

**AT SDG SOFTWARE, NOIDA**

**Title: Jan fence (http://app.janfence.com/)**

Description: Jenfence is provide service for fencing with different materials, like Aluminum, Wood, Chain-link, PVC & Post and Rails. The objective of the project was to develop an online web application to use their staff only to manage their records. They add each customer with their details (i.e. referrer name..etc.) In the system. Generate Estimates for that as per requirement for them. They create Job specification and Job proposal for the customer. Once customer signed the Proposal then they assigned Installer to that job... then this estimate convert to job. There are other forms like order form, Damage form, terms form, on the system. Change Order form also there. Integrated dompdf library for generating PDF from the existing html template for the site. Worked Custom Export feature for the Application, from where user can select multiple form to get the merged PDF for the selected forms. Worked on email notification functionality for the Job edit page for the Application

**Role:**

* Generated sites on Drupal 7.0 – Site Building (Configuration), Theming, Building Custom Modules
* Managed with various contributed modules including Drush, Features, Devel, Views, Panels, Print, Profile2, **Theme developer, Path, Path Auto...etc.**
* Used Pantheon Environment (Cloud) with GIT

**Duration**: 2 years

**Team Size**: 3 people

**Tools / Technology:** LINUX, PHP 5.0 and MySQL, Drupal 7.0

**Title: SDG Website redesign (http://www.sdgc.com/)**

**Description:** The purpose of the project was develop new website for SDG in Drupal 7.0 with latest features and design.

**Duration**: 6 months

**Role**: Worked on Site Building (Configuration), Theming, Building Custom Modules for the project.

Have worked with various contributed modules like Profile2, Drush, Features, Devel, Views,

Panels, View php, Field collection, web form, web form report, light box, profile2. Integrated

BXslider for the site. Worked on various JQuery Slider like WOW slider, Revolution

Slider...etc. Developed various functionality for the site like, Homepage, Partners page,

Leadership page, Careers page, Customer page, contact page...Etc. Have worked on Pantheon

Environment using GIT

**Team Size**: 2 People

**Tools / Technology:** LINUX, PHP 5.0, MySQL, Drupal 7.0

**Title: CA-IDM Drupal (Drupal7)**

**Description:** This Application provides interface which connects Drupal with CA-IDM. IdM Admin/Manager Login (Drupal page) with already exist (Ldap credentials) User ID Password User submitted credentials get authenticated against LDAP. Drupal landing page gets displayed

**Duration**: 3 months

**Role**: Prepared Service Api Calls document for the Application. Worked on custom module

Creation for Login, Forgot Password, Forgot Username, Change Password and View User

Profile. Theme Integration for the pages like Login page, landing page and view profile page

Etc.

**Team Size**: 2 People

**Tools / Technology:** LINUX, PHP 5.0, MySQL, Drupal 7.0

**Title: http://msnlatino.telemundo.com**

**http://www.syfy.com**

**http://www.nbcudirect.com/**

**http://www.nbcuni.com/**

**http://www.nbcunimediainsider.com**

**http://www.characterblog.com**

**Description:** The purpose of the project was to enhance Drupal 7.0, WordPress, Video Player, Kiptronics Admin, GOMEZ Monitoring Tool, Kickapps & NBCU Mobile sites. Most of the work is related to development of custom modules & theming in Drupal for responsive themes.

**Duration**: 2.5 years

**Client**: NBC Universal

**Role**: Providing 24 x 7 support services for LAMP applications. Architecting a new Drupal 7 based

Publishing platform. Worked on multisite Environments. Identifying and resolving complex

Issues and develop innovative solutions for our client's business/technology goals.

**Team Size**: 8 People

**Tools / Technology:** LINUX, PHP 5.0 and MySQL, Gomez Monitoring Tool, Kiptronics Admin Tool & Kickapps, Drupal, Code Ignitor, Wordpress, Akamai

**AT SYNAPSE COMMUNICATIONS, NOIDA**

**Title: Dharamatch**

Description: Dharma match is social networking site which allows users to add buddies in their social network to their user account. Users can maintain a list of their buddies and keep track of what their buddies are posting to the site. They can also track their buddy's buddies and thereby explore a social network. Invite a friend feature to allow your users to send and track invitations to join the site. Send notification e-mails to visitors about new, published comments on pages where they have commented

**Role:**

* Development and Unit testing

**Tools / Technology:** LINUX, PHP 5.0 and MySQL, CodeIgnitor

**Title: Vambry (http://www.vambry.com)**

**Description**: VAMBRY is 100% committed to helping users target their specific audience and achieve a

Much larger rate of return on your marketing investment. Also it contains the Web Marketing

Blog from there users can subscribe to receive timely and relevant information about best

Market investment and also can share their ideas for the investments and other market

Investment policies. It is developed under the WordPress 2.9 CMS and contains admin

Section to manage the from end of the site, from there admin can manage the content of the

Site pages as well

**Role:**

* Development and Unit testing

**Tools / Technology:** LINUX, PHP 5.0, MySQL and WordPress 2.9

**Title: Truedorin (http://www.truedorin.com)**

**Description**: This site is for the hair loss patients. There they can learn root causes of their

hair loss and how they can get better treatment, it also includes the modules for the

Treatments options, Hair loss causes, Hair transplantation, Treatment

Technique, Photo gallery of patients with “before and after treatment pics of

patients”. it also contains the admin panel for managing the patients.

**Role:**

* Development and Unit testing

**Tools / Technology:** LINUX, PHP 5.0, MySQL and Smarty

**AT CANEUM INDIA, GURGAON**

**Title: Los Angeles Unified School District (LAUSD)**

**Description**: The Form 700 Web System for LAUSD is a robust, dynamic system that will streamline

tracking, notification and statistical reporting for the process.The Form 700 Web System will

mirror the hierarchical Form 700 filing process that currently exists at LAUSD. The Form 700

Web System will be designed and developed from scratch using the reference documents

provided by the LAUSD.The Form 700 Web System will be a Web based application. All

development will be done in PHP platform framework, with MySQL as the Backend Database

Server, PHP for Web Application, Apache as the Web Server and Windows 2003 as the Server.

The Form 700 Web based System application will facilitate different user types to perform

different activities (depending upon different level of authorization access to system).

**Role:**

* Development and Unit testing

**Tools / Technology:** PHP 5.0, MySQL and AJAX

**Title: Interwest Capital**

**Description**: Interwest Capital Corporation makes portfolio acquisitions of both performing as well as sub

and Nonperforming commercial real estate loans and loan pools secured by collateral in

primary and secondary markets throughout the United States. nterwest Capital's specialized

Corporate Acquisitions Group is a privately held and funded investment group located in

San Diego, California.

**Role:**

* Development and Unit testing

**Tools / Technology:** ASP, SQLServer

**AT NETWORK PROGRAMES, NOIDA**

**Title: Micronet**

**Description**: Remote Monitoring Framework is an Open source Project meant for monitoring activities. It

works alongside the Zone minder software (also open source).It provides GUI for the users to

configure various settings of zone minder server. It also contains c++ components which

allows the user to make mpeg video files for various events as well as transfer them to

another server through SFTP.Users can watch previously recorded events as well as live feed

of the cameras.Jabber messaging is also been implemented to provide text based notifications

of events. Technologies used are C++, PHP, MySql.Supported plateform are Linux/Unix based

systems.

**Role:**

* Development and Unit testing

**Tools / Technology:** PHP, MYSQL, C++

**Title: Casio Soft (Japan)**

**Description**: Casio portal is content management System built for Client Casio Soft, Japan. Contains

Admin module to configure various features such as news display, article display, content

upload, dynamic style sheets, template management etc.

**Role:**

* Development and Unit testing

**Tools / Technology:** PHP, MYSQL

**AT INNOVATIVE SOFTWARES, DELHI**

**Title: http://www.friendstribe.com**

**Description**: This is a social networking site developed in php and mysql.

**Title: http://www.moneybackfurniture.co.uk**

Description: This is online shopping cart developed in php and mysql.